



ATTENTION PLEASE!



Kontras Performance

Kontras Performance Update:

Important information on current work times and schedule.

Currently Hauling New Jobs / Drop Offs

Due to some manufacturer, vendor and shipping conflicts that we have dealt with over the past several weeks due to the covid crisis, we are currently behind on turn around times. Some part manufacturers have been working with limited staff, if any staff at all. We have also seen a drastic change in shipping times and the quality of customer support. This is unfortunate for us because it has taken a toll on the turn around times on several jobs we are doing.

As things are slowly returning back to normal in terms of our access to order and receive parts in a timely manor, we want to do everything we can to return to normal business operation for our customers. In order to do that, we are not taking any new work or drop offs this week! We want to use this week to be able to catch up on our back logged work. Hopefully this week will get us back on track so we can return to giving our customers the quality work and turn around times we expect to give you.

We are still here to answer any questions and discuss new inquires for your future build. However, we are making getting these jobs done a priority. This means there will be a larger delay than normal in terms of responding to messages/calls/emails, writing quotes, getting prices, exc. This also means at the current time we cannot give any accurate time frames or dates for future work until we are back to working to normal.

Sorry for an inconvenience this may cause. We are doing everything we can to offer the best possible quality and service we can. We wouldn't be able to do this without all your continuous support.

Thanks,
The Team at Kontras Performance